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K. R. M. P.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/241,335
Applicant : XU, Xinshong Leon et al.
Filed : February 1, 1999
TC/A.U. : 2645
Examiner : ESCALANTE, Ovidio
Title : INTERACTIVE VOICE RESPONSE SYSTEMS
WITH GENERAL-PURPOSE BLOCKS

Confirmation No.: 8596

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Certificate of First Class Mailing

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Date: May 11, 2004

By: Jeanette L. Taplin

INFORMATION DISCLOSURE STATEMENT

Sir:

This Information Disclosure Statement is being filed after the issuance of a first Office Action, but before a Final Office Action, under 37 CFR 1.97(c). The certificate under 37 CFR 1.97(e) follows.

Applicants submit herewith Form PTO 1449 - Information Disclosure Citation together with copies of patents, publications or other information of which applicants are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

It is requested that the information disclosed herein be made of record in this application.

It is believed no fee is due for this Information Disclosure Statement. However, if the Commissioner disagrees, please charge to Deposit Account 19-2179 any fees required or credit any overpayment pursuant to 37 CFR 1.25.

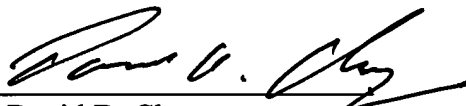
CERTIFICATION UNDER 37 CFR 1.97(e)

The undersigned hereby certifies that each item of information contained in the enclosed information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, not more than three months prior to the filing of this Information Disclosure Statement.

Date: 10 May 04

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